

**Delivery Terms
V2.0**

LiFePO₄



Delivery Terms - WeVolt Energy

EXECUTIVE SUMMARY

Local Warehouse (US/EU): typical delivery 3–7 business days after dispatch (DDP available).

From China to US: typical door delivery 3–7 weeks (mode-dependent).

From China to EU: typical door delivery 5–8 weeks (mode-dependent).

All shipments include tracking, in-transit insurance, and Dangerous Goods-compliant handling for lithium batteries.

1) Scope & Service Levels

These terms apply to orders placed on our website by consumers and business customers. Delivery options and lead times vary by stock location and destination:

Local US/EU Warehouse Stock: Door-to-door courier or freight delivery. Target delivery window 3–7 business days after dispatch.

Factory Shipments from China:

CN to US: approx. 3–7 weeks total (typical ocean or intermodal).

CN to EU: approx. 5–8 weeks total (ocean/rail + truck).

Samples/urgent parts may use air freight (separate quote and shorter lead time).

Lead times are estimates and may be extended by customs/security inspections, peak seasons, port congestion, weather, or Dangerous Goods (DG) controls for lithium batteries.

2) Order Processing & Dispatch

Processing time: In-stock items are prepared for dispatch within 2–5 business days after payment confirmation.

Pre-order/custom items: Ship to the lead time stated on the product page or Order Confirmation.

Split shipments: We may ship available items first, with back-orders following, unless you request “ship complete.”

3) Incoterms®, Duties & Taxes

For local warehouse deliveries, we commonly offer DDP (Delivered Duty Paid) in eligible countries—duties/taxes prepaid by us for a hassle-free door delivery.

For factory shipments from China, the applicable Incoterm® 2020 (e.g., DAP, CIF, FOB, FCA, CIP) will be stated on your Order Confirmation. Under DAP/CIF/FOB, the buyer is responsible for import clearance, duties, and taxes at destination.

4) Tracking, Insurance & Proof of Delivery

Every shipment has a tracking link emailed when it leaves our warehouse.

Cargo is insured at least to the invoice value while in transit.

Signature on delivery may be required. For freight/pallet deliveries, curbside drop-off is standard; inside delivery/white-glove services are available on request and may be chargeable.

5) Lithium Battery / ESS Dangerous-Goods Compliance

Products containing lithium cells/ESS are shipped under Dangerous Goods rules (UN3480/UN3481).

We use compliant packaging, markings/labels, and approved carriers; damaged/defective batteries cannot travel by air and may require ground/sea routing.

Compliance checks by carriers or authorities can extend transit times; this does not constitute a breach of contract.

6) Delivery Appointments, Access & Restrictions

Freight/pallet deliveries: A delivery window/appointment may be scheduled. Please ensure truck access; tail-lift service is provided where available.

PO Boxes: Not supported for lithium/large items.

Remote areas / islands: Surcharges and extra transit time may apply.

7) Address Changes & Re-delivery

Address changes are possible before dispatch only. After dispatch, re-routing is not guaranteed and may incur fees/delays.

If delivery fails due to incorrect address, refusal, or inability to receive, re-delivery, storage, and return freight will be billed to the buyer.

8) Inspection on Arrival & Transit Damage

Please inspect packages on arrival.

Visible damage/shortage: Note it on the carrier's Proof of Delivery and notify us within 5 calendar days with photos.

Concealed damage: Notify us within 10 calendar days of delivery and keep all packaging.

We will arrange repair, replacement, or carrier claim handling as applicable.

9) Title & Risk of Loss

Risk transfers according to the agreed Incoterm® (e.g., on delivery for DDP/DAP; on hand-over to the first carrier for FOB/FCA).

Title transfers as specified in the Order Confirmation or upon full payment if not otherwise stated.

10) Force Majeure

We are not liable for delays caused by events beyond reasonable control, including but not limited to: extreme weather, port/airport closures, strikes, government/security inspections, pandemics, carrier capacity constraints, or DG embargoes/restrictions.

11) Contact

For delivery questions or to arrange special services (inside delivery, timed delivery, white-glove):

Email: info@wevolt.global